



Economic Crisis Response Team

Supporting Students Through Crisis

Rose Pasanelli
Director, Financial Aid and Scholarships

Stephanie Galia
Director, Well-being & Health Promotion

Chelsea Payne, ECRT Coordinator

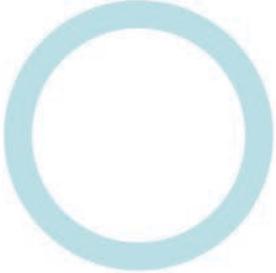


Economic Crisis Response Team

Campus-wide working group created to mobilize quickly to coordinate our on- and off-campus resources to support the needs of our students faced with unforeseen crisis that can impede their success at SDSU.



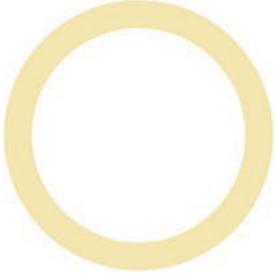
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Foundational Values

- Focus on the individual
 - Assess every student case; 24-hour turnaround
- Collaborative campus-wide effort
- Employs short and long-term strategies
 - Path to self-sufficiency
- Leverages community partnerships/resources





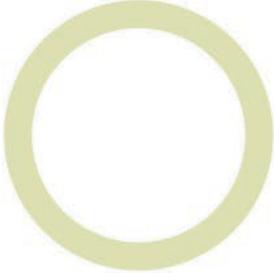
Collaborative Campus-wide Effort

The Economic Crisis Response Team (ECRT) consist of many departments across the university available to assist our students in crisis. As each individual student's situation is unique, we coordinate and deploy personnel that can best support the student's circumstance.

Primary Departments Include:

- Associated Students
- Aztec Shops
- Financial Aid & Scholarships
- Office of Housing Administration
- Well-being and Health Promotion
- Career Services
- Assistant Deans





Referral Frequency

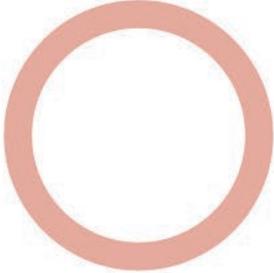
ECRT Referral Numbers

2018-19 (307 referrals)

2017-18 (151 referrals)

2016-17 (144 referrals)





Support Available

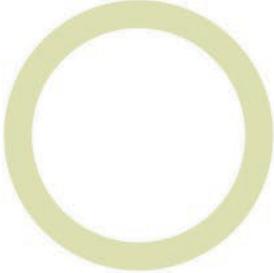
Crisis/Bridge

- Short term
- Bridging students through a gap in resources

Moving Toward Self-Sufficiency

- Long-term
- Case management
- Empowering students
- Ending the crisis cycle



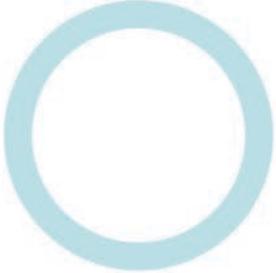


Crisis/Bridge Support

Financial Crisis

- Review financial eligibility and/or current aid award
- Connect with OFAS Counselor
- Determine if emergency loans are an appropriate strategy
- Assess feasibility of ECRT funding support
- Transportation support





Crisis/Bridge Support

Housing Insecurity

- Bridge housing up to two-weeks
 - For students leaving one residence and moving into another
- Assessing alternative living options
 - Family/friends
 - Off-campus resources



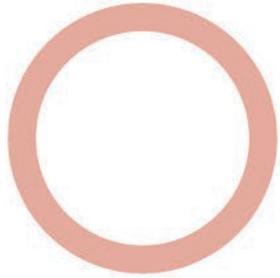


Crisis/Bridge Support

Food Insecurity

- Mobile food pantry
- Funds added to student's SDSU meal card
- On-campus meal vouchers
- Grocery store gift cards



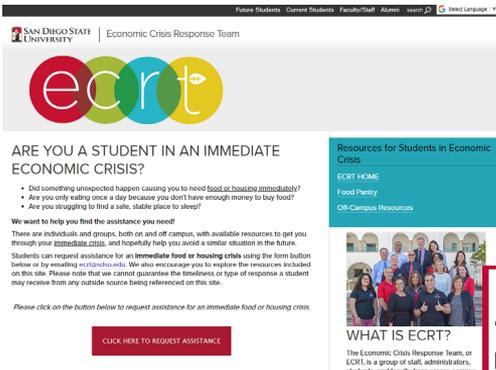


Supporting Students Toward Self-Sufficiency

- Connections with Career Services and/or job opportunities On-Campus
- Identify potential donor and/or community support for students needing substantial financial assistance
- CalFresh enrollment assistance
- Meal Prepping/“Eating on a budget” education
- **Financial Education Peer Program**



How Students Connect with ECRT



Future Students | Current Students | Faculty/Staff | Alumni | 619.594.3100 | Search Language

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ARE YOU A STUDENT IN AN IMMEDIATE ECONOMIC CRISIS?

- Did something unexpected happen causing you to need food or housing immediately?
- Are you only eating once a day because you don't have enough money to buy food?
- Are you struggling to find a safe, stable place to sleep?

We want to help you find the assistance you need!

There are individuals and groups, both on and off campus, with available resources to get you through your immediate crisis, and hopefully help you avoid a similar situation in the future. Students can request assistance for an immediate food or housing crisis using the form button below or by emailing ecrt@sdsu.edu. We also encourage you to explore the resources included on this site. Please note that we cannot guarantee the timeliness or type of response a student may receive from any outside source being referenced on this site.

Please click on the button below to request assistance for an immediate food or housing crisis.

[CLICK HERE TO REQUEST ASSISTANCE](#)

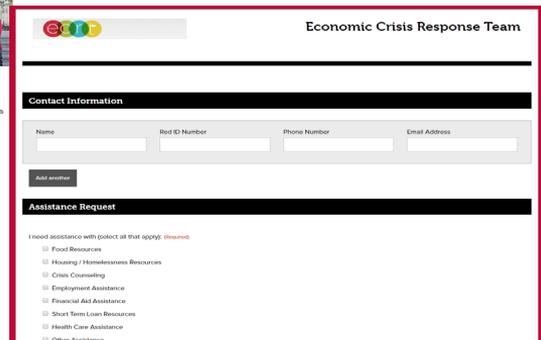
Resources for Students in Economic Crisis

- ECRT HOME
- Food Pantry
- Off-Campus Resources



WHAT IS ECRT?

The Economic Crisis Response Team, or ECRT, is a group of staff, administrators, students, and faculty from across campus.



Economic Crisis Response Team

Contact Information

Name	BoD ID Number	Phone Number	Email Address
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

[Add another](#)

Assistance Request

I need assistance with (select all that apply): [view more](#)

- Food Resources
- Housing / Homelessness Resources
- Crisis Counseling
- Equipment Assistance
- Financial Aid Assistance
- Short Term Loan Resources
- Health Care Assistance
- Other Assistance

- [SDSU.edu/ECRT](https://sdsu.edu/ECRT)
- ecrt@sdsu.edu
- Contact ECRT Coordinator
 - Chelsea Payne
- Walk-in to W&HP
- Referrals



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Supporting Students in Crisis

- Continue to meet with students
- Connect with Chelsea directly
- Refer to Counseling & Psych
- Help identify other support systems



Multi-Channel Communication Plan

Traditional

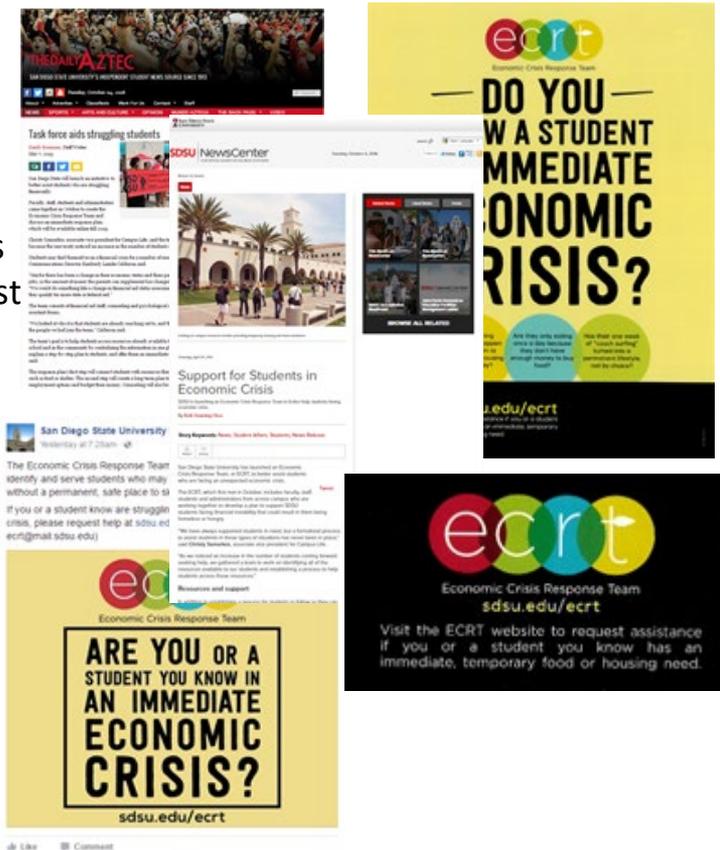
- Business Cards
- Flyers
- Promotional Stands
- Website (making updates based on students request)

Social Media

- Departmental Pages
- ECRT Instagram
- Targeted Campaigns
- Videos (to come!)

Swag

- Stickers
- Pins
- Mirror Clings
- Tote Bags



University News Outlets

- SDSU NewsCenter (official university news)
- Daily Aztec (student newspaper)

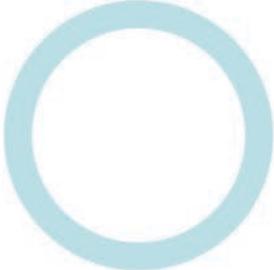
Presentations

- Faculty
- Staff
- Students

Events

- Aztecs Rock Hunger Campaign
- Hunger & Homelessness Awareness Week





New Initiatives

- Rapid Rehousing
 - San Diego Housing Commission & SDSU
- Financial Education Peer Program
 - Pilot Year
- From Surviving to Thriving
 - Visual Campaign
- Faculty Toolbox
 - Online Resources



Questions?

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