FRESNO STATE AND UC MERCED PRESENT:

TAKING IT TO THE NEXT LEVEL



ABOUT YOUR PRESENTERS



VERNETTE DOTY
Director, Community Engagement
Center



BAVNEET KAUR
Coordinator, Basic Needs



ELIZABETH RODRIGUEZ CRUZ

Coordinator, Basic Needs - Food Distribution

ABOUT YOUR PRESENTERS



JESSICA MEDINA
Coordinator, Food Security Project



KELLY CONDRON

CalFresh Student Assistant

Dietetics Internship



ANA GOINS

CalFresh Student Assistant
Food and Nutrition Science

TAKING CALFRESH TO THENEXTLEVEL



BRIEF HISTORY

EARLY BEGINNINGS

- Fresno State joined the CalFresh Outreach Grant in 2015
- First applications in Q2

FRESNO STATE DEMOGRAPHICS

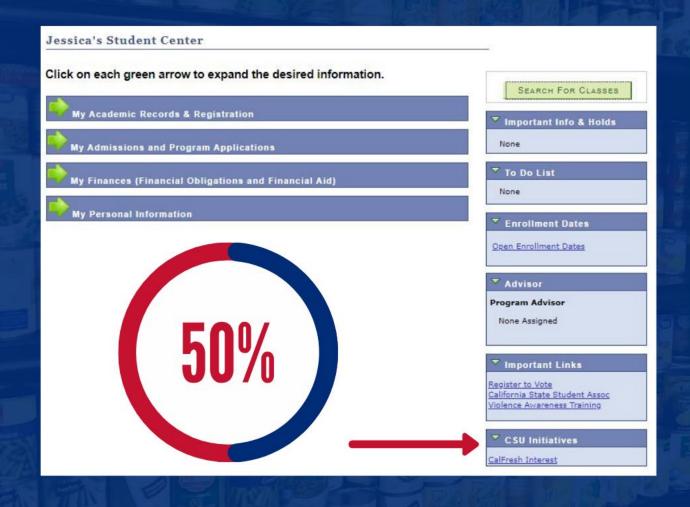
- 24,955 Students
- 64% First Generation
- 84% Financial Aid Recipients
- 43.7% Food Insecurity Rate

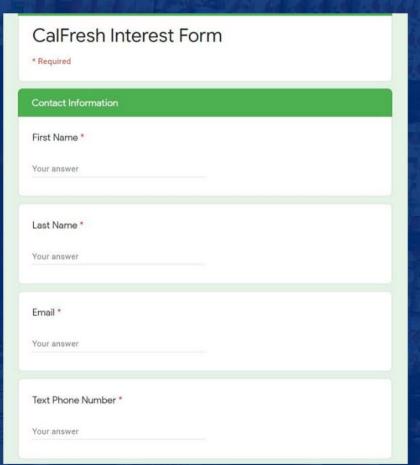
APPLICATION NUMBERS

- 2016/2017: 66 applications
- 2017/2018: 278 applications
- 2018/2019: 840 applications
- 2019/2020: 225+



INTEREST FORM ADDED TO STUDENT CENTER





AFTER INTEREST IS SUBMITTED NEXT STEPS

- Google Voice, phone or email
 - High number of interest forms, low staffing
- Moved to a responsive model
 - A lot of back and forth
- Automate responses to schedule appointments through Google Calendar
- How it's been working

ent slot to sign up. If no slots are available, please try a different time range. To cancel an appointment slot you've all event from your own calendar.

CalFresh	Mon 1/27		Tue 1/28		Wed 1/29		Thu 1/30		Fri 1/31	
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APPOINTMENTS AND WALK-INS



- Shared model from CalPoly SLO
- Intake form moved from paper to Google Forms
 - Minimized data entry error
 - Reduced staff time
 - Required answers that were often missed
- Generates Google Spreadsheet as Master Log
- Central home screen
- Face to face explanation of CalFresh





• Email or text after 3 weeks

- Submit documents (link)
- Email or text after 5 weeks
 - Approved, denied or status pending
- Interest form but no application
- SAR7
 - GetCalFresh SAR7 link
 - Sent to anyone who applied in the last 6 months

NEXT STEPS







Monthly Newsletter



STAFFING MODEL

COORDINATOR

Oversees grant requirements, reporting, logistics, ordering and staff

CALFRESH STUDENT ASSISTANTS

Outreach, application assistance, follow-up, technical side of things, ALL OF IT!

All with less than 20 hours a week of dedicated staff time

STUDENT CUPBOARD STUDENT ASSISTANTS

Application assistance for appointments and walk-in's





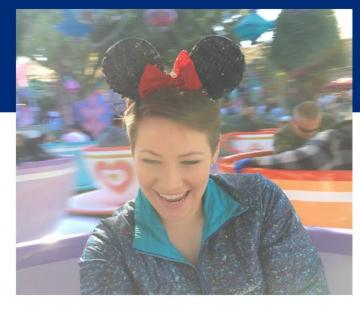
THANK YOU



JESSICA MEDINA jemedina@csufresno.edu 559-278-0866



KELLY CONDRON kbcondron@mail.fresnostate.edu 559-278-6621



ANA GOINS ana_goins@mail.fresnostate.edu 559-278-6621

TAKING YOUR FOOD PANTRY TO THENEXTLEVEL



BRIEF HISTORY

EARLY BEGINNINGS

- First food distribution program established: 2012
- Funding: United Way and ASUCM

UC MERCED DEMOGRAPHICS

- Undergraduate: 8,151 and Graduate: 696
- Food Insecurity Rate:
 - Undergrad: 61% and Grad: 35%
- 73.2% First Generation
- 88% Need-based Financial Aid Recipients

MERCED COUNTY

- Third highest childhood food insecurity rate in the Nation: 27.0%
- Adult food insecurity rate: 15.0%
 - State average: 11.2% and National avg. 12.3%



EXPLORING OPTIONS AND MODELS

- No space to store food on campus or to distribute food on a day-to-day basis
- Spoke with local Food Bank
- Met with the food pantry committee for Merced County

USDA DISTRIBUTION!!

Pros

- No Financial output
- Numbers can be flexible
- Large amount of food
- Foods vary
- 3 month trial
- Community benefits

Cons

- Large amount of food to carry
- Little or no fresh produce
- Many canned goods
- No toiletries
- Transportation
- USDA Policies





HOW IT WORKS

Third Friday of each month (off-campus space)

- Staff and volunteers
- Merced County Food Bank delivers to site Merced Community College
- Registration process (USDA requirements)
- First time users: receive a reusable tote bag
- Food Samples and recipes provided by: Merced Community College - Dietetics and Nutrition Program
- Community Resources









ASSESSMENT

Impact

2017-2018 \rightarrow 2,720 households \rightarrow 6,397 individuals 2018-2019 \rightarrow 3,466 households \rightarrow 8,255 individuals 2019-2020 \rightarrow 2,971 households \rightarrow 7,992 individuals

Are you:	Age Group:	Eth	nicity:	How many times last yo
_ UC Merced Student	13-17		Asian	did you attend the Food
Community Member	18-34		African-American	Distribution?
Merced College Student	35-54		Caucasian	1-3
	55-59		Hispanic	4-6
Gender:	60-65		Native American	7-9
MaleTransgender	66+	1	Pacific Islander	10 or more
Female Not Listed			Mixed Ethnicity	
	Size of Family		Unknown	
Language Spoken at Home:	1-3			
_English Punjabi	4-6			
Spanish Other	7 or more			
Hmong				
On a scale of 1-5, how helpfu	l are the food demo	nstrations in	helping you learn	how to make good use of
the food you receive? (Circle		isti titions in	neiping you rear	now to make good use or
	2	3	4	5
		Neutral	Somewhat	Very much

Encuesta Vo	luntaria para UC Merced	1 Food Pantry (10/20/17)
Eres Tu: Estudiante de UC Merced Miembro de comunidad Estudiante del colegio de Merced	Grupo de edad: 13-17 18-34 35-54 55-59	Grupo étnico: _ Asiático _ Afroamericano _ Caucásico _ Hispano	¿Cuántas veces usted asistió a una distribución de comida de UC Merced en el ultimó
Genero: Mujer Transgenero Hombre No aplicable	60-65 66+ Numero de miembros	Americano Nativo Isleño del Pacifico Diversas etnias Desconocido	año? 1-3 4-6
Lengua hablada en casa: Ingles Punjabi Español Otro Hmong	en tu familia: 1-3 4-6 7 o mas	Descondento	7-9 10 o más
En la escala de 1-5, que tanto te be los alimentos que recibes? (Circula		nes de cocina en aprende	r como utilizar mejor
1 Para nada No	2 3 tanto Neutral	4 Un poco	5 Mucho
Te ayudan los alimentos que recibe	es a pasar el mes con plat	illos adecuados y nutriti	vos?SiNo

POP-UP PRODUCE

Timeline: 2017-2018 academic year (twice a month)

Funding: Hunger Free Campus and Global Food Initiative

Collaboration: Dining Services, Basic Needs, Health Promotion, CropMobster, Community Engagement Center and OOOOBY (CSA program)



Total Visits: 2,993 (Total unique students served: 1,530)







BOBCAT PANTRY

Launched: August 30th, 2018

Funding: Hunger Free Campus/Basic Needs (state funds) and donations

Staffing: one coordinator (FTE) and four student staff (food safety training)

Total Visits: 9,817

Unique Students Served: 2,500

Sourcing of Food: Merced County Food Bank, Daylight Foods, Fresno Food Commons; donations from UNFI, food drives/events, campus garden, and individuals

Partnerships: Dining, Housing, Greek Life, Sustainability, Health Promotion, CropMobster, Community Engagement Center, and various student resource programs







NEXT STEPS

- Diversification of funding sources
- Nutrition and skill building workshops
- Volunteer/student engagement
- Assessment and measuring impact





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THANK YOU





EMAIL: vdoty@ucmerced.edu

Phone: (209)-228-4201



BAVNEET KAUR

EMAIL: bkaur23@ucmerced.edu

Phone: (209)-631-3871



ELIZABETH RODRIGUEZ CRUZ

EMAIL: erodriguezcruz@ucmerced.edu

Phone: (209)-316-8136



WHAT'S YOUR MODEL?



What does the need look like on your campus?



What's being done on your campus already?



What kind of support do you have?

